

HYBRIDGE NEWS

SERVICES SPOTLIGHT: MANAGED SERVICES

Who will be available when you need “right now” systems support?

SERVICES & PLANNING

Infor ERP & Kronos Workforce systems are designed to effectively handle complex business processes. With increased sophistication, the management of these systems has become more complex adding significant burden to your IT administration. Inevitably, issues arise that require immediate attention from a highly skilled resource. Opting for Managed Services for your Infor ERP and/or Kronos Workforce applications minimizes the exposure, personnel, and expense involved in maintaining and supporting solutions on **24/7** your own. HyBridge provides 24/7 US Based expert support for your applications, freeing up your IT resources to focus on your core business initiatives.

Strategically planning your application system maintenance is critical to system stability and success. Leaning on an experienced service provider to guide you through decision-making processes, maximize performance, ensure system up-time & provide best practices means you experience optimum ROI. Managed Services Include:

- System Administration
- System Monitoring
- Upgrade Maintenance
- Patch Maintenance
- Interface Development and Maintenance
- Hardware Configuration
- Software Configuration
- Helpdesk Support
- Business Application Team Support
- Cloud Configurations



“... off-load the personnel headache of managing these specialized applications...”

SERVICE IN ACTION

HyBridge’s alliances with trusted system solutions, such as Infor and Kronos, assures our customers that their system of choice will perform as expected and receive continued support. Introducing a knowledgeable and experienced **Knowledge Experience Leadership** Managed Services provider, such as HyBridge Solutions, into the equation assures that your applications stay up and running utilizing technology best practices.

Many of HyBridge’s finest clients have opted to utilize our expert Managed Services staff to ease the burden of supporting their Infor and Kronos applications themselves, while still realizing cost-benefits. [Contact us](#) today

to learn more about Managed Services, or to find out about additional HyBridge Solutions services.

HyBridge is a trusted Infor Alliance and Kronos Connect Partner:



Mark Neal, Vice President of Technical Services at HyBridge, states that outsourcing your Managed Services can help “... off-load the personnel headache of managing these technology specific applications, while ensuring resource redundancy, at a lower cost...”

